

Remember, the Occupier must read the Residential Regulations and Cancellation Policy in full before signing the Student Portal



- Cancellation Policy

This document sets out the Study Inn Cancellation Policy.

The Occupier acknowledges that by signing the Student Portal, you enter into a legally binding agreement under which you agree to be bound by its terms and by the terms of this 'Cancellation Policy'.

Defined terms in this Policy are as those defined in the Agreement.

Note; Cancellation will only be valid once Study Inn have received notice by email together with any details required by Study Inn.

1.0 Cancellation Policy in respect of a 'Block Booking' License Agreement: -

- 1.1 Cancellations in respect of Block Bookings will only be accepted at the sole discretion of Study Inn.
- 1.2 All payments of Licence Fees due in respect of block bookings will remain payable without refund unless Study Inn confirm otherwise in writing.

1.3 Refunds:-

- 1.3.1 A Fee of £20 will be added when refund made to international bank account.

2.0 Cancellation Policy in respect of individual room bookings

2.1 From 10 weeks before commencement of the Period of Licence, on payment of £500: -

- 2.1.1 The Agreement can be cancelled by the Occupier giving Study Inn written notice of the cancellation.
- 2.1.2 In these circumstances there will be a £50 administration fee, which will be deducted from the monies paid to Study Inn. The remainder of the payments made to Study Inn will be returned to the Occupier.

2.2 From 10 weeks before commencement of the Period of Licence, on all payments if paid 1st Installment or greater: -

- 2.2.1 The Agreement can be cancelled by the Occupier giving Study Inn written notice of the cancellation.
- 2.2.2 In these circumstances there will be a £250 administration fee, which will be deducted from the monies paid to Study Inn. The remainder of the payments made to Study Inn will be returned to the Occupier.

2.3 Less than 10 weeks before commencement of the period of the Licence: -

- 2.3.1 The Occupier will have no right to terminate the Agreement, unless a replacement Agreement can be found for the Accommodation.
- 2.3.2 The Occupier is obligated to find the replacement Agreement.
- 2.3.3 In circumstances where a replacement Agreement IS NOT FOUND, the Occupier will not be released from the current Agreement and the Occupier will remain liable for the full contractual Occupation Fee.
- 2.3.4 High value damages will be dealt with as described in the Regulations
- 2.3.5 In circumstances where a replacement Agreement IS FOUND for the Accommodation, the Occupier will be released from the current Agreement with effect from the start date of the new Agreement upon payment of a £250 release fee which will be deducted from monies paid to Study Inn.
- 2.3.6 Any entitlement to discount for early payment will be lost and any refund due will be calculated on the basis of liability for the full Occupation Fee.

2.4 Refunds:-

- 2.4.1 A Fee of £20 will be added when refund made to international bank account.

3.0 Cancellation policy in respect of any storage fee paid to Study Inn where storage is in a bedroom. (Only applicable to re-bookers)

- 3.1 The booking of storage for current students will be subject to clause 2.1, 2.2 and 2.3

END