

Our commitment to your safety

OUR PROMISE

- To provide our guest with the best overall service in the sector
- Ensure that your health and safety is paramount
- To provide personal kitchen and bedding packs in our self contained en-suite rooms
- To engage with our guests whilst adhering to social distancing measures in place

ENHANCED CLEANING

- Our Housekeeping Teams will be using upgraded cleaning products
- Hand sanitiser gels are available in all receptions and high foot fall areas
- We are increasing the frequency of cleaning in all high volume areas and communal spaces

OUR TEAM

- Protective screens at reception and social distance guidance have been implemented
- Full PPE provided for all our staff
- New working shift patterns to reduce interaction
- Limited capacities in place in staff areas and communal areas

THE BEST SERVICE IN THE SECTOR

- Your dedicated Housekeeper & Centre Manager
- Building, Bedroom and Communal area cleaning
- Individual bedrooms and Kitchen Packs
- Night Concierge & On-site Management 24/7

GUEST ENGAGEMENT

- Fitness workouts
- Activity calendar
- Gym and social space policy will be updated upon Government advice
- Visitors policy is regularly updated upon Government advice

WE ARE HERE FOR YOU

- Email admin@studyinn.com
- Post on Study Inn social media Channels
- Speak to your Centre Manager
- Call your centre 24-hour contact telephone number

BELONGINGS

- Have belongings in your room please contact admin@studyinn.com
- Email us to request / authorise a friend to access your room to pack
- Confirm in writing - you would like your belongings to be kindly donated to charity