



## Study Inn broadband service regulations

All residents at Study Inn can access a free broadband service available throughout their stay, our broadband service offers an affective service to adhere to our resident's requirements.

Our internet speed for all our sites will reach **50MBs** from September 2016. Residents will also be able to upgrade to **100MBs** on request at an additional charge.

Further information relating to the broadband service provided to residents is provided below, offering a general overview of the quality residents can expect and additional services provided during your stay.

- *'Our internet service is symmetrical. This means that the upload and download speeds are the same. This is very important for uploading coursework and for skype or similar video connection.'*
- *'The most bandwidth hungry thing you can do is to stream high definition videos. We provide unlimited superfast broadband which is 5 times faster than the speed needed to stream a 4k super high definition video'*
- *'We provide a 24hr, 7 days per week, 365 days per year help desk to assist with any internet problems'*
- *'We provide both hard wired and WIFI connectivity in the resident's bedrooms and each resident may connect up to 6 devices'.*
- *'Residents can connect to WIFI in all common areas of the building'*

*Information accurate of April 2016*