

GETTING THE MOST OUT OF

Your Broadband

SERVICE REGULATIONS

USERS ACKNOWLEDGE & UNDERSTAND:

- All residents at Study Inn can access a free hyper optic broadband service available throughout their stay, our broadband service offers an affective service to adhere to our resident's requirements;
- Our Internet speed for all our sites is up to 1GbPS;
- Our Internet service is symmetrical. This means that the upload and download speeds are the same. This is very important for uploading coursework and for Skype or similar video connection;
- The most bandwidth hungry thing you can do is to stream high definition videos. We provide unlimited super-fast broadband which is 40 times faster than the speed needed to stream a 4k super high definition video;
- Our broadband provider, *GLIDE*, provides a 24hr, 7 days per week, 365 days per year multilingual help desk to assist with any Internet problems;
- We provide both hard wired and WIFI connectivity in the resident's bedrooms and each resident may connect up to 6 devices;
- Residents can connect to WIFI in all common areas of the building.

Information accurate of January 2020.